



Product Operations Manager – 6 Months Contract/Johannesburg

At Netsurit, we believe that everyone has the potential to achieve their dreams. Our purpose is to support the doers who are making a positive impact in the world. We are currently looking for a contractor to join our product management team for a initial period of 6 months.

Duties & Responsibilities

- Facilitating user interviews and other market research
- Overseeing quality assurance checks on new features
- Analysing data to help product management make better-informed decisions
- Developing business processes to streamline product development
- Managing tools (for roadmapping, prototyping, etc.) that the product team uses
- Working closely with support and sales to improve the customer experience

Desired Experience & Qualification

- Proven work experience in product management or as an associate product manager
- An Understanding of Business Process Management and Microsoft Power Platform
- Proven track record of managing all aspects of a successful product throughout its lifecycle
- Proven ability to develop product and marketing strategies and effectively communicate recommendations to executive management
- Solid technical background with understanding and/or hands-on experience in software development and web technologies
- Strong problem solving skills and willingness to roll up one's sleeves to get the job
- Skilled at working effectively with cross functional teams in a matrix organization
- Excellent written and verbal communication skills
- MS/BS degree in Computer Science, Engineering or equivalent preferred

SA:
Johannesburg: Building 22B
Woodlands Office Park,
Woodmead, Johannesburg, 1291
+ 27 11 555 7000

SA:
Cape Town: Building 17-101,
The Waverley Business Park,
Wyecroft Rd, Mowbray, 7925
+ 27 21 404 3600

USA:
New York: 224 West 30th Street,
Suite 1008, New York
NY10001
+ 1888 625 4726

USA:
New Jersey: 30 Boright Ave,
Kenilworth, United States
NJ07033
+ 1201 512 1777

E : info@netsurit.com | Reg No.: 2000/016546/07 | VAT 4330163504

Exco Members: Orrin Klopper (CEO), Brian Cooper (Group MD), Henry Swanepoel (CFO), Louis de Klerk (CIO), Eugene Perumal (MD – Netsurit SA), John Iaccarino (MD – Netsurit NJ), Andrew Cohen (MD – Netsurit Automate), Louwki Coetsee (Group VP – Sales & Client Value), Shaun Davis (CSO), Hud Krause (Executive - Professional Services), Nicolas Hocquet (Executive - Managed Services), Barbi Goldblatt (Executive – Cape Town Region), Dewaldt Du Plessis (Account Executive), Sharon-Lee Bloem (Professional Services Manager), Steven Grobler (Director of Technical Services – NY), Riaan Davis (Executive – Technology, Partnerships), Sarika Thakor (HR Manager)

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