



## Information security and privacy within Netsurit

As a modern, forward-looking business, Netsurit recognises at senior levels the need to ensure that its business operates smoothly and without interruption for the benefit of its customers, shareholders and other stakeholders.

In order to provide such a level of continuous operation, Netsurit has implemented an Information Security Management System (ISMS) in line with the International Standard for Information Security, ISO/IEC 27001, as well as a Privacy Information Management System (PIMS) in line with the International Standard for Privacy Information Management, ISO/IEC 27701.

The operation of the ISMS and PIMS has many benefits for the business, including:

- Protection of revenue streams and company profitability
- Ensuring the supply of goods and services to customers
- Maintenance and enhancement of shareholder value
- Compliance with legal and regulatory requirements
- Safeguarding personal information

An Information Security and Privacy Policy is available in both paper and electronic form and will be communicated within the organization and to all relevant stakeholders and interested third parties.

Commitment to the delivery of information security and privacy extends to senior levels of the organization and will be demonstrated through the information security and privacy policy and the provision of appropriate resources to establish and develop the ISMS and PIMS.

Top management will also ensure that a systematic review of performance of the programme is conducted on a regular basis to ensure that information security and privacy objectives are being met and relevant issues are identified through the audit programme and management processes.

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A risk management approach and process will be used which is in line with the requirements and recommendations of ISO/IEC 27001 and ISO/IEC 27701. Risk management will take place at several levels within the ISMS and PIMS, including:

- Assessment of risks to the achievement of our information security and privacy objectives
- Regular information security and privacy risk assessments within specific operational areas
- Assessment of risk as part of the business change management process
- At the project level as part of the management of significant change

We would encourage all employees and other stakeholders in our business to ensure that they play their part in delivering our information security and privacy objectives.

Yours sincerely,

Eugene Perumal

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